

Caldecotte Lake North – Volunteer Guidance

Caldecotte Lake North is connected to the Ouzel Valley Park linking into the River Ouzel. A very busy lake area with water sport facilities, children’s play area, hotel and pub, but it also has stunning views across the lake with plenty of seating around to take a break.

Reporting Issues

If on your patrols/walks you notice something on our land that you feel should be reported then please send it through to us, your reports are invaluable to the Community Rangers as they can only be in so many places at one time!

Below is a brief table to give you a guide on priority of incidents and landscape issues in the parks. This scale is a guide as to help you better understand what takes priority in the parks. This is so that if something of low priority you had reported through to us has not been dealt with by the next time you go around it is on the list but other incidents and landscape issues have taken precedence.

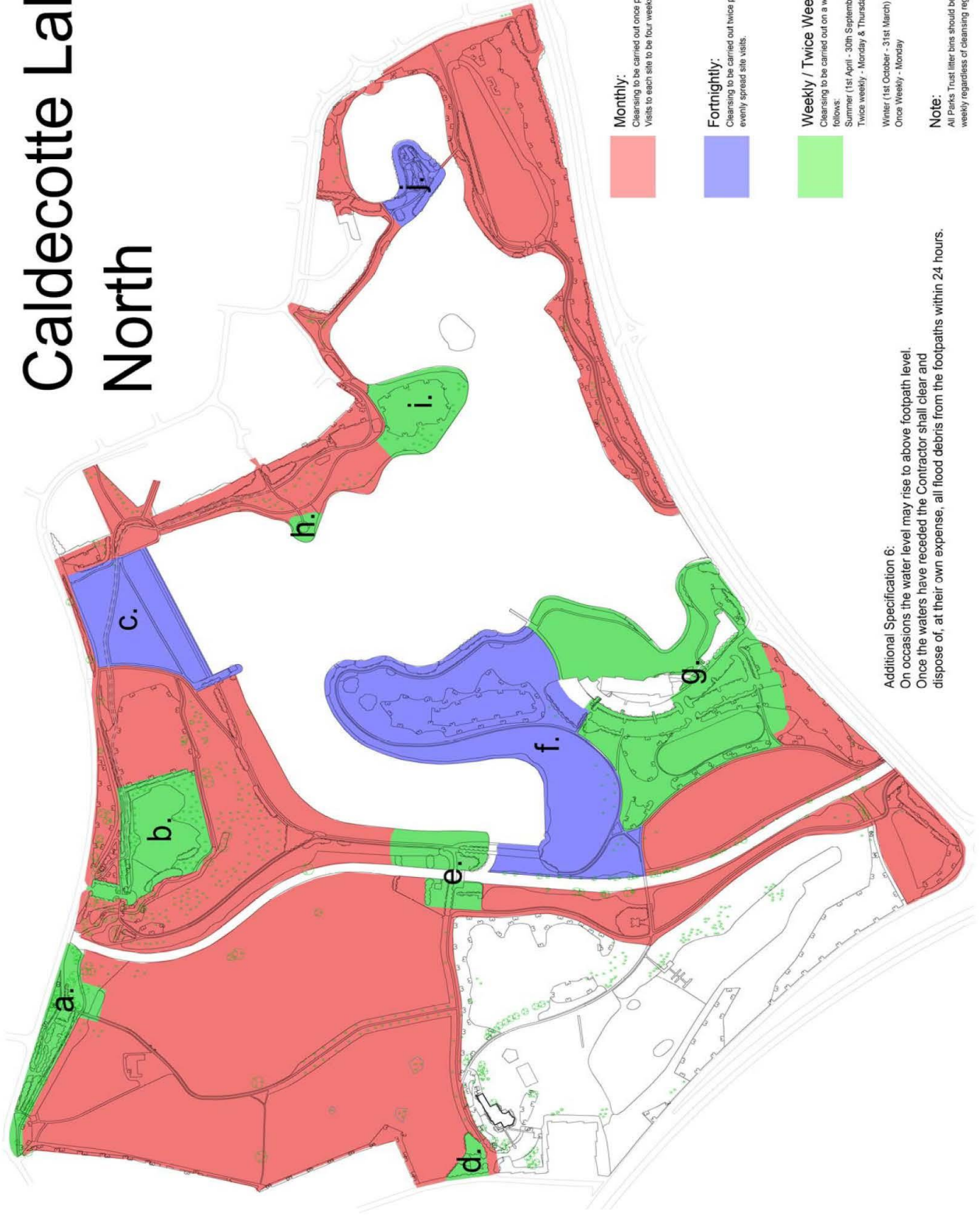
| Higher Priority | Lower Priority |
|--|--|
| Fallen tree/branch over a path | Branch partially covering path |
| Collapsed Bridge | Vegetation grown partially over path |
| Damage to water safety furniture | Partial bridge side slats missing |
| Damage/Graffiti to notices/signs | Bench planks missing |
| Fly tipped waste | Small tree in river/lake |
| Chemical and polluting waste | Branch down next to but not on path |
| Fires (active) | Minor litter |
| Large tree in river/lake blocking drainage | Trolley in river |
| Grazing fencing damaged (animals present) | Fires (remnants/cold) |
| Severe damage to bird hides | Branch down in river |
| Attacks on livestock | Grazing fencing damaged (no animals present) |
| Injured livestock | Minor damage to bird hides |

Public Services

When should public services be contacted? The table below gives a guide on how to recognise when to contact the emergency services.

| Incident | Example | Contact |
|---|---|---|
| Antisocial behaviour, criminal activity, and other illegal activity | Motorbikes on parkland, criminal damage (vandalism), drug use/dealing | 999- Thames Valley Police (TVP) if incident in progress. 101 - TVP if after the event. The Parks Trust (after TVP has been contacted with a URN/CRN). |
| Unauthorised Encampments | Tents, Travellers | If tents; The Parks Trust. If travellers; Milton Keynes Council (01908 254569) then The Parks Trust. |
| Medical Emergency | Unconscious or injured park user | 999 - Ambulance in first instance, then The Parks Trust (for records) |
| Attack on Livestock (ongoing) | Dog attacking sheep | 999 - TVP if in progress. The Parks Trust if after the event or dead livestock found. |

Caldecotte Lake North



Additional Specification 6:
 On occasions the water level may rise to above footpath level. Once the waters have receded the Contractor shall clear and dispose of, at their own expense, all flood debris from the footpaths within 24 hours.

Note:
 All Parks Trust litter bins should be emptied twice weekly regardless of cleansing regime.



Emergency Contact Details

| Who? | What? | When? |
|------------------------------------|--------------|---|
| Emergency Services | 999 | If utmost urgency. I.e. someone unconscious, serious criminal activity. |
| Thames Valley Police Non-Emergency | 101 | Most instances, from motorbikes to drug use. |
| Community Ranger Duty Phone | 07770646583 | Any incident in the parks. |
| Parks Trust Head Office | 01908 233600 | For all other enquiries. |

Emergency services access point:

From the Car park by the Windmill pub on Lakeside Grove. Off H10. MK7 8HP

It will greatly assist the emergency services if someone can meet them at, and direct them from, the access point.

NB: Rangers carry keys for yellow posts, gates and barriers that lead onto The Parks Trust